

HENDERSON LAKE GOLF CLUB

VISION

To develop and maintain a golf course that provides the community and its members, a challenging yet enjoyable game of golf and an environment to enjoy after the round.

MISSION

To ensure a well-run golf club both on the course and in the clubhouse facilities.

To continuously strive to improve the playability of the course, and to meet high standards of service in the clubhouse, within the resources available to the Club.

To provide patrons with reasonable access to the course and clubhouse.

BELIEFS AND CORE VALUES

To ensure that the Vision and Mission of Henderson Lake Golf Club is administered and adhered to, it is necessary to consider certain beliefs and core values.

The Board believes that:

- Fully qualified and capable staff are hired that actively support the Club's Vision and Mission.
- Appropriate training and educational opportunities must be available to staff.
- All facility users will be treated equitably and with respect and dignity.
- The Club will maintain zero tolerance to any form of discrimination and harassment.
- The Club is promoted to the community as well as its patrons.
- All written legitimate concerns must be reviewed and investigated by the appropriate committee and/or staff and must be responded to within a reasonable time.